

Maxine P. Phillips, President/CEO, GAMMS Unlimited

Speaker | Author | Life & Career Coach | Consultant | Mentor

Education

Maxine earned her business coach certification from North Carolina State University. She is a Licensed Consultant to administer the Highlands Ability Battery. Her undergraduate degree concentration is in business administration with a minor in human resources from North Carolyn Wesleyan College.

Personal Background

Maxine is widowed, has two children, five grandsons and lives in Raleigh, North Carolina. She attends Celebration Church where she co-facilitates new member's class and serves on the prayer team.

Work Experience

Maxine began her career as a Directory Assistance Operator for Illinois Bell (AT & T) Company in the mid 1970's. Within two years, she was promoted to a Group Manager. In early 1980, she and her husband relocated to Texas and hired by Southwestern Bell (AT&T) as a Call Center Manager until she was promoted to Marketing Manager.

Early 1990's divestiture forced AT & T to dissolve and split companies. Too young to retire, Maxine reinvented herself and began working for Collin College in Plano, Texas as Purchasing Specialist and was later promoted to Division Secretary for Human Resources and then to Compensation and Training Associate.

In mid 1990's, Maxine accepted the position of Office Manager of Adecco Temporary in Raleigh, North Carolina. Adecco was known for clerical and manufacturing placement but Maxine introduced Technical placement. Born out of Maxine innovation, Adecco began offering Technical placement and now have offices dedicated to placement of technical workers.

For personal development, Maxine left Adecco and accepted a position with Headway Temporary as on-site manager and managed over 300 temporary workers (gas and water division) located at ABB in Raleigh, NC. Within two years she was hired by ABB as the Training Associate and HR Business Partner.

Sought after for her Performance Manager expertise, Maxine left ABB and began working for Ericsson as a Training Associate. After one year Sony & Ericsson mobile divisions merged to form a separate company Sony Ericsson Mobile Communications, Inc. (SEMC). After the merger Maxine accepted a Manager of Training & Development position. During her 10 years with the company, Maxine designed, implemented and managed SEMC America's Performance Management System for over 1000 employees. The PM system was adopted globally for over 20,000 employees.

Upon leaving SEMC, Maxine formed her own company, GAMMS Unlimited. Its focus is to empower people of all ages, especially the youth, to identify their natural abilities for a competitive advantage when making life, educational or career choices.

Advisory Experience

Throughout Maxine working career, she has assisted academia (secondary and post-secondary), manufacturing, telecommunications, utilities, non-profits, and professional associations in developing educational and training programs. Some of the organizations she has worked with includes: ABB, AT&T (formerly Illinois and Southwestern Bell), Adecco and Headway Temporary Agencies, Collin College, Vaughn Elementary, Ford Middle and Allen High School all in Texas, Another Choice for Black Children Adoption Agency, Knightdale High School Business Alliance, Carrboro/Chapel Hill/ Blue Ribbon, Jobs for Life and the American Diabetes Association.

Vendor and Consultant Association

Maxine has worked with or been associated with large and small consulting organizations dealing with organization development, and learning and development, coaching and mentoring. Several of these associations include: Jack & Jill National Association, North American MBA Association (Leaders of Tomorrow), Richland Community College, International Association of Administrative Assistance, North American Council for Staff, Program and Development.

Awards and Recognition

Graduated Magna Cum Laude as part of her undergraduate studies. Recognize by NCPMI with a "Commitment" Award. She also received Sanofi "GIVE" Award from the American Diabetes Association, Inducted into the West Virginia All Black Schools Sports & Academia Hall of Fame-Greatest of the Great Academia, Unsung Heroine from Collin College, member in the Inaugural Edition of Who's Who Black in Raleigh & Durham, and member of Who's Who in Academia Honor Society.

University Association

In addition to her responsibilities as President of her own coaching and consulting firm, Maxine has been a mentor coach at North Carolina State University Business Coaching Program and worked with the Executive Development Programs at UNC Kenan Flagler School of Business.

Consulting & Facilitation

Maxine focuses on life and career coaching, performance development consulting, and individual and group coaching. She has experience with variety of business enterprises and individuals that include and are not limited to NCPMI (North Carolina Project Management Institute), Durham Technical Community College, Dallas County Community College, EMC, Black Alzheimer's Association, Knightdale HS Business Alliance, New Birth Baptist Church and Celebration Church.